SERVICE TERMS / VERSION 1.1

Mobile Detailing Service Agreement

Draft for business review - prepared October 31, 2026

This agreement is between Amigos Auto Detail ("Amigos," "we," or "us") and the customer identified in the approved quote or work order ("you"). It applies to the vehicle, service address, appointment, services, and total price identified in that quote or work order. Review these terms before approving your service.

$0 UPFRONT Saving your card does not charge it. Your invoice is due upon completion.	**CONFIRMATION REQUIRED** Your preferred date is a request until Amigos confirms the appointment.
UNPAID BALANCE AFTER 7 DAYS An authorized, undisputed unpaid balance may be charged after seven calendar days and advance notice.	**48-HOUR CANCELLATION** A permitted cancellation charge may apply, capped at $40 and limited as described below.

1. Your services and approved price

Your approved quote or work order identifies the specific services and total price. When selected, the current full-detail promotion is $279 for a sedan or coupe, or $319 for an SUV, truck, or van, including a full interior and exterior detail and a complimentary 12-month ceramic sealant. Your selected package and any approved additions must appear on the quote.

The promotional interior service includes vacuuming seats, carpets, and floor mats; cleaning the dashboard, steering wheel, cup holders, door panels, kick plates, foot pedals, interior glass, and accessible cracks and crevices. The exterior service includes a foam and hand wash, attention to bugs, wheels, tires and wheel wells, exterior glass, and the included sealant.

Shampooing, steam cleaning, heavy pet-hair or stain removal, odor treatment, mold or biohazard work, engine cleaning, paint correction, and other services are included only when specifically listed and approved. We will explain any proposed change in scope or price and obtain your approval before doing additional work. You may decline additional work.

2. Requests, card saving, and appointment confirmation

Complete your request by securely saving a valid card through Stripe at $0. Your request becomes an unscheduled Urable quote for our review, not a booked time slot. A valid card on file and acceptance of the service terms are required before confirmation. Later authorized card charges are managed in Stripe; saving a card does not authorize them.

Your appointment is reserved only when Amigos confirms the date, time or arrival window, service address, and package with you. Estimates of arrival and completion time may change because of vehicle condition, travel, weather, or safety issues; we will communicate material changes.

VEHICLE CARE / SERVICE & PAYMENT

Before and after your detail

3. Your vehicle and the service location

You confirm that you own the vehicle or are authorized to approve the work and payment. Provide accurate vehicle and contact details, permission to work at the service location, safe and lawful parking, and reasonable access to the vehicle. Any required water or electrical access will be stated in the quote or agreed with you in advance.

Please remove valuables, personal belongings, and child safety seats before service. We do not reinstall child safety seats. Tell us about damaged, loose, repaired, wrapped, repainted, sensitive, or malfunctioning surfaces and components, water leaks, and any known hazards. We may pause or decline work that cannot be performed safely and will discuss the next steps with you.

4. Condition, results, and care

We use reasonable professional care and may document the vehicle's condition before and after service. We will use the cleaning methods we reasonably consider suitable for the agreed services and condition. Existing wear, scratches, chips, discoloration, weakened materials, permanent stains, odors, and embedded damage may remain. Detailing does not promise restoration to a new condition or removal of every defect.

The included 12-month ceramic sealant is a protective finish. Its performance and service life depend on paint condition, exposure, washing methods, use, and maintenance. A separate written warranty applies only if expressly provided with the quote. This agreement does not limit any warranty or remedy required by law.

5. Invoice and payment

Your approved invoice is due upon completion of the agreed service. We will provide an itemized invoice and credit all payments already received. The seven-day provision below does not extend the invoice due date. Payment methods accepted for your job will be shown on the invoice or confirmed by our team.

No subscription, recurring maintenance membership, interest, late fee, card-processing surcharge, or additional service charge is created by this agreement. Any separately proposed membership, fee, or additional service requires its own clear disclosure and your approval.

6. Specific saved-card authorization

Only if you expressly accept this authorization during the separate secure approval process, you authorize Amigos to retain a payment method through its payment processor and use it for the limited transactions described in this section. A request-form submission or merely saving a card is not, by itself, acceptance of this authorization.

If an undisputed amount from your approved invoice remains unpaid seven calendar days after both service completion and delivery of the invoice, Amigos may initiate a charge to your saved card for only that remaining unpaid amount. We will send written notice by text or email at least 48 hours before the proposed charge, identifying the invoice, outstanding amount, and charge date. A charge will occur no earlier than the later of the seven-day date and the end of that notice period. Any charge is initiated by our team after reviewing the current outstanding balance.

CARD AUTHORIZATION / CANCELLATION

Charges, cancellations, and care

6. Specific saved-card authorization (continued)

You also authorize a cancellation charge only if it is due under Section 7, subject to its $40 maximum and legal limits. We will identify the basis, amount, and proposed charge date in written notice at least 48 hours before initiating that charge. No duplicate charge, paid balance, unapproved extra, or unrelated purchase is authorized.

Contact us promptly if you have already paid, dispute an amount in good faith, or need to update or revoke future saved-card authorization. We will review and correct the invoice and pause a disputed charge while we work with you to resolve it. Revoking authorization does not erase an amount lawfully owed or allow unrelated charges. Your dispute, chargeback, and other rights provided by law remain intact. We will provide a receipt for any charge.

7. Cancellation, rescheduling, and safe conditions

Please contact us at 747-355-7137 to cancel or request a change. Changes made at least 48 hours before the confirmed appointment carry no cancellation charge under this policy.

If you cancel less than 48 hours before a confirmed appointment, or we arrive at the confirmed location and cannot provide service because you or the vehicle are unavailable, we may seek reasonable, documented, unrecovered loss caused by that cancellation, capped at $40 and only to the extent permitted by applicable law. This is not an automatic $40 penalty. We will explain the amount and its basis before seeking or charging it. We will not recover the same loss twice or charge for a loss avoided by refilling the appointment.

There is no cancellation charge when Amigos cancels, or when unsafe weather or service conditions require cancellation. We may mutually agree to reschedule or waive a charge. This policy does not limit any cancellation right provided by law.

8. Questions, concerns, and damage

Please inspect the vehicle when service is completed and let us know promptly about any concern so we can review it and, when appropriate, arrange a reasonable correction. Prompt reporting helps us investigate; it is not a deadline that removes a legal claim or remedy.

You remain responsible for pre-existing damage and conditions that were not caused by our work. Nothing in this agreement releases Amigos from responsibility for its own negligence, fraud, willful misconduct, violation of law, or any liability or consumer right that cannot lawfully be waived.

SERVICE RECORD / ACCEPTANCE

Your records and approval

9. Photos, communications, and records

We may take reasonable service-condition photos and maintain the quote, approval, invoice, and relevant communications to document and complete the job. We will not treat this agreement as permission to use identifiable photos, your name, license plate, or personal details in advertising. Marketing use requires separate permission.

You may receive communications needed to handle your requested service, approval, scheduling, invoice, and receipts. Marketing consent is separate and optional. Any text-message opt-in is handled separately; follow the opt-out instructions in a message to stop texts, and contact us to arrange another way to receive service notices.

10. Agreement, electronic acceptance, and your copy

The approved quote or work order, these service terms, and your separately recorded saved-card authorization form the agreement for the identified job. A later change in service, price, or charge authorization requires your agreement. These terms do not override a more specific written term you and Amigos approve for your job or any non-waivable legal right.

If you choose electronic approval, your attributable electronic signature or other clearly recorded acceptance may be used to approve these terms. We will identify the agreement version, associate acceptance with your customer and job record, and provide a copy you can keep. You may request a copy or ask about another way to review and accept before proceeding. Questions may be directed to 747-355-7137 or amigosautodetail1@gmail.com.

Separate acknowledgments

☐ **Service agreement**
I have reviewed the identified quote or work order and this Service Agreement, including the cancellation policy. I am authorized to approve service for the identified vehicle and agree to these service terms.

☐ **Saved-card authorization**
I separately authorize saved-card use only as described in Section 6: the approved, undisputed unpaid invoice balance after the seven-day period and advance notice, and any lawful cancellation charge under Section 7 up to $40 with advance notice. I understand saving the card does not charge it, this is not a subscription, and unapproved or duplicate charges are not authorized.

Customer name	Job / quote number
Vehicle (year / make / model)	Approved total price
Customer signature	Acceptance date / time

Record the customer name, job/quote number, vehicle, approved price, agreement version, acceptance date/time, and customer signature or other attributable electronic acceptance. Retain both acknowledgments with the job and deliver a copy to the customer.